

## **OUR CUSTOMER PLEDGE**

**Exxapatent** pledges to provide you honest, diligent, attentive and low cost intellectual property services while maintaining the highest quality.

**Exxapatent also pledges:**

**never to charge you an amount**

**A) the size of which was not previously discussed and made known to you.**

**and**

**B) to which you had not previously agreed.**

**Exxapatent further pledges:**

**that, where we feel we are not the best firm to do your work, we will recommend suitable alternatives to you.**

**THIS IS OUR PLEDGE TO YOU, OUR CLIENT AND CUSTOMER.**